Tuija Ticket to PHX 18Apr17

**Your e-ticket receipt 4ZN3M7: HEL-LHR 18 Apr 2017 07:45**

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| Inbox | x |

British Airways Flight 795

Apr 18-Confirmation #4ZN3M7

Helsinki HEL

7:45 AM

London LHR

9:00 AM

British Airways 795

HEL to LHR Apr 18, 7:45 AM

British Airways 289

LHR to PHX Apr 18, 2:40 PM

British Airways 268

LAX to LHR May 26, 9:35 PM

British Airways 798

LHR to HEL May 27, 6:40 PM

https://ssl.gstatic.com/ui/v1/icons/mail/profile_mask2.png

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Refunds under these circumstances can only be requested by calling our contact centres. | |  | | [More information](http://ba.com/main/BOOK-WITH-CONFIDENCE?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) | |  | | We also recommend the following services to help you get the most out of your journey: | |  | | |  |  | | --- | --- | |  | **Request your seat**  Get the best choice by selecting your preferred seat from our seat map. | |  | **Pay to take extra checked bags**  Save on extra baggage charges by pre-paying on [ba.com](http://ba.com/) before check in. After you are checked in, you can only pay for extra bags at the airport. | |  | **Add Advance Passenger Information (API)**  Please enter your passport and contact details now, which are required by government authorities, before you can fly. | |  | **Book great value hotels**  Choose from a wide range of carefully selected, value for money hotels to suit a range of tastes and budgets. | | | This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below. | |  | | The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services. | |  | | |  | | --- | | [Manage my booking](http://ba.com/mmb/1?echannel=direct&bookingRef=4ZN3M7&lastname=ROBBINS&emailType=&topics=1N;2XBS;3AAN;4BHS;&elanguage=en&elink=MB&type=click) | |  | |  |  | |  |  | |  |  | |  |  | | Your Itinerary |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0795** | | BRITISH AIRWAYS | EURO TRAVELLER | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 18 Apr 2017 | |  | | 07:45 | |  | | **HELSINKI** | | Terminal 2 | | |  | | --- | | 18 Apr 2017 | |  | | 09:00 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | | |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0289** | | BRITISH AIRWAYS | WORLD TRAVELLER PLUS | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 18 Apr 2017 | |  | | 14:40 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | |  | | --- | | 18 Apr 2017 | |  | | 17:25 | |  | | **PHOENIX** | | Terminal 4 | | | |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0268** | | BRITISH AIRWAYS | WORLD TRAVELLER PLUS | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 26 May 2017 | |  | | 21:35 | |  | | **LOS ANGELES** | | Terminal B | | |  | | --- | | 27 May 2017 | |  | | 16:05 | |  | | **HEATHROW (LONDON)** | | Terminal 5 | | | |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0798** | | BRITISH AIRWAYS | EURO TRAVELLER | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 27 May 2017 | |  | | 18:40 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | |  | | --- | | 27 May 2017 | |  | | 23:35 | |  | | **HELSINKI** | | Terminal 2 | | | |  | |  |  | |  |  | |  |  | | |  |  | | --- | --- | | **Passenger** | MRS TUIJA ROBBINS | |  | | |  | |  |  | | Checked baggage |  | |  |  | | Adults, young adults and children: 2 bags at 23kg (51lbs) per bag per passenger |  | |  |  | | You may be charged for extra or overweight bags. There are restrictions on what you may pack and on the dimensions of your bags. |  | |  |  | | [British Airways baggage information](http://britishairways.com/information/baggage-essentials?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | [Baggage Charges](http://britishairways.com/information/baggage-essentials/checked-baggage-allowances?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | Hand baggage on BA operated flights |  | |  |  | | 1 handbag/laptop bag (40cm x 30cm x 15cm/16in x 12in x 6in) plus one additional cabin bag (56cm x 45cm x 25cm/22in x 18in x 10in) per person. |  | |  |  | | [Hand baggage policy information](http://britishairways.com/information/baggage-essentials/hand-baggage-allowances?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | Extra baggage |  | |  |  | | You will have to pay for baggage which is over your allowance. |  | |  |  | | You cannot pay to take extra bags for an infant, or extra hand baggage. |  | |  |  | | [Pay for extra bags using Manage My Booking](http://ba.com/mmb/1?echannel=direct&bookingRef=4ZN3M7&lastname=ROBBINS&emailType=&topics=1N;2XBS;3AAN;4BHS;&elanguage=en) |  | |  |  | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **Extra baggage charges for flight BA0795 and BA0289** | | Helsinki to Heathrow (London) | | 18 Apr 2017 07:45 | | Heathrow (London) to Sky Harbor International (AZ) | | 18 Apr 2017 14:40 | |  | |  |  |  |  | | --- | --- | --- | | **Extra baggage** | **Airport Price** | **Pre-airport price\*** | | 1st item of luggage (max 23kg) | USD 200.00 | USD 180.00 | | 2nd item of luggage (max 23kg) | USD 200.00 | USD 180.00 | | Any additional items of luggage (max 23kg) | USD 200.00 | USD 180.00 | | **Over weight baggage** | | | | Each item of baggage | USD 60 | - | |  | |  |  | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **Extra baggage charges for flight BA0268 and BA0798** | | Los Angeles International (CA) to Heathrow (London) | | 26 May 2017 21:35 | | Heathrow (London) to Helsinki | | 27 May 2017 18:40 | |  | |  |  |  |  | | --- | --- | --- | | **Extra baggage** | **Airport Price** | **Pre-airport price\*** | | 1st item of luggage (max 23kg) | USD 200.00 | USD 180.00 | | 2nd item of luggage (max 23kg) | USD 200.00 | USD 180.00 | | Any additional items of luggage (max 23kg) | USD 200.00 | USD 180.00 | | **Over weight baggage** | | | | Each item of baggage | USD 60 | - | |  | |  |  | | [Pay for extra bags using Manage My Booking](http://ba.com/mmb/1?echannel=direct&bookingRef=4ZN3M7&lastname=ROBBINS&emailType=&topics=1N;2XBS;3AAN;4BHS;&elanguage=en) |  | |  |  | | \*Pre-airport price means online or by booking through the British Airways contact centre. |  | |  |  | |  |  | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | |  | | |  | | --- | |  | | **Very important information** | |  | | If you do not check your bags through to your final destination you may incure additional charges | |  | |  | |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | | Disability and mobility assistance |  | |  |  | | Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal. |  | |  |  | | [Contact us](http://ba.com/travel/help-and-contacts) |  | |  |  | |  |  | |  |  | |  |  | |  |  | | Payment Information |  | |  |  | | |  |  | | --- | --- | | **Ticket Number(s)** | 125-8753760365-66 (MRS TUIJA ROBBINS) | | **Card Type** | MASTERCARD CREDIT | | **Card Holder** | MR MICHAEL D ROBBINS | | **Card Number** | \*\*\*\*\*\*\*\*\*\*\*\*2344 | | **Billing Address** | 730 EAST ROWLANDS LANE,,PHOENIX AZ 85022,USA | | **Payment Total** | **USD 1884.46** | | **Payment Date** | 1 Mar 2017 | | **Flight tickets issued by** | British Airways, Jacksonville, USA | | **IATA Number** | 10993065 | | **Fare Details** | USD 1516.00 + Tax/Fee/Charge USD 368.46 = USD 1884.46 | | **Fare breakdown** | The price of your ticket includes a service centre fee of USD 25.00, a security and insurance surcharge and a fuel surcharge per sector levied by the carrier.All taxes, fees and charges are to be paid by the member (not British Airways). | |  | | |  | |  |  | | Please note that air travel is not subject to VAT therefore we do not issue VAT receipts. |  | |  |  | | Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on [ba.com](http://ba.com/) than over the telephone or at a ticket desk. 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To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions" /> | |  | | [Your questions](http://www.britishairways.com/yourquestions?) | |  | |  | | **If you have received this email in error** | |  | | This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. 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