Michael Ticket to Phoenix 27Mar17

**Your e-ticket receipt 464HRW: HEL-LHR 27 Mar 2017 07:45**

|  |  |
| --- | --- |
| Inbox | x |

British Airways Flight 795

Mar 27-Confirmation #464HRW

Helsinki HEL

7:45 AM

London LHR

9:00 AM

British Airways 795

HEL to LHR Mar 27, 7:45 AM

British Airways 289

LHR to PHX Mar 27, 2:40 PM

British Airways 290

PHX to LHR Jun 8, 2:40 PM

British Airways 794

LHR to HEL Jun 9, 11:25 AM

https://ssl.gstatic.com/ui/v1/icons/mail/profile_mask2.png

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  | | --- | | **British Airways e-ticket <BA.e-ticket@email.ba.com>** | | Mar 3 (2 days ago)  https://mail.google.com/mail/u/0/images/cleardot.gif |  | **https://mail.google.com/mail/u/0/images/cleardot.gif**  **https://mail.google.com/mail/u/0/images/cleardot.gif** |
| |  | | --- | | to me  https://mail.google.com/mail/u/0/images/cleardot.gif | | | |
| |  | | --- | |  | |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | Your e-ticket receipt | |  | | |  |  | | --- | --- | | Dear Mr Robbins, | **Booking reference: 464HRW** | |  | | | |  | | Thank you for booking with British Airways. | |  | | Ticket Type: e-ticket | |  | | This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking. | |  | |  | |  | |  | |  | | What to do next | |  | |  | | Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary. | |  | | Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres. | |  | | [More information](http://ba.com/main/BOOK-WITH-CONFIDENCE?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) | |  | | We also recommend the following services to help you get the most out of your journey: | |  | | |  |  | | --- | --- | |  | **Order your in-flight meal**  Choose your main meal in advance and start looking forward to dining on-board. | |  | **Pay to take extra checked bags**  Save on extra baggage charges by pre-paying on [ba.com](http://ba.com/) before check in. After you are checked in, you can only pay for extra bags at the airport. | |  | **Add Advance Passenger Information (API)**  Please enter your passport and contact details now, which are required by government authorities, before you can fly. | |  | **Pay to choose your seat in advance**  Use our seat map to find, reserve and pay for your seat in advance. | | | This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below. | |  | | The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services. | |  | | |  | | --- | | [Manage my booking](http://ba.com/mmb/1?echannel=direct&bookingRef=464HRW&lastname=ROBBINS&emailType=&topics=1POCN;2XBS;3AAN;4RSS;&elanguage=en&elink=MB&type=click) | |  | |  |  | |  |  | |  |  | |  |  | | Your Itinerary |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0795** | | BRITISH AIRWAYS | EURO TRAVELLER | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 27 Mar 2017 | |  | | 07:45 | |  | | **HELSINKI** | | Terminal 2 | | |  | | --- | | 27 Mar 2017 | |  | | 09:00 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | | |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0289** | | BRITISH AIRWAYS | WORLD TRAVELLER | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 27 Mar 2017 | |  | | 14:40 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | |  | | --- | | 27 Mar 2017 | |  | | 17:25 | |  | | **PHOENIX** | | Terminal 4 | | | |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0290** | | BRITISH AIRWAYS | WORLD TRAVELLER | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 8 Jun 2017 | |  | | 14:40 | |  | | **PHOENIX** | | Terminal 4 | | |  | | --- | | 9 Jun 2017 | |  | | 08:35 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | | |  | |  |  | |  |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **BA0794** | | BRITISH AIRWAYS | EURO TRAVELLER | Confirmed | |  | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | 9 Jun 2017 | |  | | 11:25 | |  | | **HEATHROW (LONDON)** | | Terminal 3 | | |  | | --- | | 9 Jun 2017 | |  | | 16:20 | |  | | **HELSINKI** | | Terminal 2 | | | |  | |  |  | |  |  | |  |  | | |  |  | | --- | --- | | **Passenger** | MR MICHAEL ROBBINS | |  | | |  | |  |  | | Checked baggage |  | |  |  | | Adults, young adults and children: 1 bag at 23kg (51lbs) |  | |  |  | | You may be charged for extra or overweight bags. There are restrictions on what you may pack and on the dimensions of your bags. |  | |  |  | | [British Airways baggage information](http://britishairways.com/information/baggage-essentials?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | [Baggage Charges](http://britishairways.com/information/baggage-essentials/checked-baggage-allowances?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | Hand baggage on BA operated flights |  | |  |  | | 1 handbag/laptop bag (40cm x 30cm x 15cm/16in x 12in x 6in) plus one additional cabin bag (56cm x 45cm x 25cm/22in x 18in x 10in) per person. |  | |  |  | | [Hand baggage policy information](http://britishairways.com/information/baggage-essentials/hand-baggage-allowances?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | Extra baggage |  | |  |  | | You will have to pay for baggage which is over your allowance. |  | |  |  | | You cannot pay to take extra bags for an infant, or extra hand baggage. |  | |  |  | | [Pay for extra bags using Manage My Booking](http://ba.com/mmb/1?echannel=direct&bookingRef=464HRW&lastname=ROBBINS&emailType=&topics=1POCN;2XBS;3AAN;4RSS;&elanguage=en) |  | |  |  | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **Extra baggage charges for flight BA0795 and BA0289** | | Helsinki to Heathrow (London) | | 27 Mar 2017 07:45 | | Heathrow (London) to Sky Harbor International (AZ) | | 27 Mar 2017 14:40 | |  | |  |  |  |  | | --- | --- | --- | | **Extra baggage** | **Airport Price** | **Pre-airport price\*** | | 1st item of luggage (max 23kg) | USD 100.00 | USD 90.00 | | 2nd item of luggage (max 23kg) | USD 200.00 | USD 180.00 | | Any additional items of luggage (max 23kg) | USD 200.00 | USD 180.00 | | **Over weight baggage** | | | | Each item of baggage | USD 60 | - | |  | |  |  | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **Extra baggage charges for flight BA0290 and BA0794** | | Sky Harbor International (AZ) to Heathrow (London) | | 8 Jun 2017 14:40 | | Heathrow (London) to Helsinki | | 9 Jun 2017 11:25 | |  | |  |  |  |  | | --- | --- | --- | | **Extra baggage** | **Airport Price** | **Pre-airport price\*** | | 1st item of luggage (max 23kg) | USD 100.00 | USD 90.00 | | 2nd item of luggage (max 23kg) | USD 200.00 | USD 180.00 | | Any additional items of luggage (max 23kg) | USD 200.00 | USD 180.00 | | **Over weight baggage** | | | | Each item of baggage | USD 60 | - | |  | |  |  | | [Pay for extra bags using Manage My Booking](http://ba.com/mmb/1?echannel=direct&bookingRef=464HRW&lastname=ROBBINS&emailType=&topics=1POCN;2XBS;3AAN;4RSS;&elanguage=en) |  | |  |  | | \*Pre-airport price means online or by booking through the British Airways contact centre. |  | |  |  | |  |  | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | |  | | |  | | --- | |  | | **Very important information** | |  | | If you do not check your bags through to your final destination you may incure additional charges | |  | |  | |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | | Disability and mobility assistance |  | |  |  | | Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal. |  | |  |  | | [Contact us](http://ba.com/travel/help-and-contacts) |  | |  |  | | Your paid meals |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  | | Payment Information |  | |  |  | | |  |  | | --- | --- | | **Ticket Number(s)** | 125-8753834152 (MR MICHAEL ROBBINS) | | **Card Type** | MASTERCARD CREDIT | | **Card Holder** | MR M D ROBBINS | | **Card Number** | \*\*\*\*\*\*\*\*\*\*\*\*2344 | | **Billing Address** | 730 EAST ROWLANDS LANE,,PHEONIX AZ 85022,USA | | **Payment Total** | **USD 1111.50** | | **Payment Date** | 3 Mar 2017 | | **Flight tickets issued by** | British Airways, Jacksonville, USA | | **IATA Number** | 10993065 | | **Fare Details** | USD 744.00 + Tax/Fee/Charge USD 367.50 = USD 1111.50 | | **Fare breakdown** | The price of your ticket includes a service centre fee of USD 25.00, a security and insurance surcharge and a fuel surcharge per sector levied by the carrier.All taxes, fees and charges are to be paid by the member (not British Airways). | |  | | |  | |  |  | | Please note that air travel is not subject to VAT therefore we do not issue VAT receipts. |  | |  |  | | Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on [ba.com](http://ba.com/) than over the telephone or at a ticket desk. Service charges are subject to change. For further details and a list of the current charges, please visit: |  | |  |  | | [http://ba.com/servicefees](http://ba.com/servicefees?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) |  | |  |  | | Yours sincerely, |  | | British Airways Customer Services |  | |  |  | | British Airways may monitor email traffic data and also the content of emails, where permitted by law, for the purposes of security and staff training and in order to prevent or detect unauthorised use of the British Airways email system. |  | |  |  | | British Airways Plc is a public limited company registered in England and Wales. Registered number: 1777777. Registered office: Waterside, PO Box 365, Harmondsworth, West Drayton, Middlesex, England, UB7 0GB. |  | |  |  | | | |  | |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **How to contact us** | |  | | This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions" /> | |  | | [Your questions](http://www.britishairways.com/yourquestions?) | |  | |  | | **If you have received this email in error** | |  | | This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful. | |  | | **Passenger notices** | |  | | **Dangerous articles in baggage** | |  | | For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage: | |  | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  |  |  |  |  |  |  |  |  | |  | | | | | | | | | | Acids | Poisons | Flammable liquids | Explosives | Matches / Lighters | Bleach | Incapacitating sprays | Ignitable gas devices | Compressed gas | | |  | | or other articles or substances which present a danger during air transport. | |  | | [More information on dangerous articles in baggage is available here](http://ba.com/main/passnotices?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) | | [More information on security prohibited items (PDF, 29 kb, English only)](http://www.britishairways.com/cms/global/pdfs/Security-Prohibited-Items-List.pdf) | |  | | **Notice** | |  | | If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations. | |  | | **Conditions of Carriage** | |  | | It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you. | |  | | Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier. | |  | | Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here: | |  | | [Conditions of Contract](http://ba.com/main/passnotices?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges#Link2) | | [British Airways General Conditions of Carriage](http://ba.com/main/genconcarr1?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges) | |  | | **Notice of liability limitations** | |  | | The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit: | |  | | [Liability limitations](http://ba.com/main/passnotices?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges#Link3) | |  | | **Notice of government and airport imposed taxes, fees and charges** | |  | | The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected. | |  | | **Overbooking** | |  | | For a copy of British Airways' overbooking policy, please visit: | |  | | [Overbooking policy](http://www.britishairways.com/travel/passnotices/public?utm_source=BaEmail&utm_medium=ServEmail&utm_campaign=BE&USDOT=OpenBagCharges#Link4) | |  | |  | |  | | | | | | |

This message is private and confidential and may also be legally privileged. If you have received this message in error, please email it back to the sender and immediately permanently delete it from your computer system. Please do not read, print, re-transmit, store or act in reliance on it or any attachments. British Airways may monitor email traffic data and also the content of emails, where permitted by law, for the purposes of security and staff training and in order to prevent or detect unauthorised use of the British Airways email system. Virus checking of emails (including attachments) is the responsibility of the recipient. British Airways Plc is a public limited company registered in Engl